



Terms & Conditions

1. Both clients and non-clients are eligible for our referral scheme. MoneyPenny employees are not eligible to refer.
2. The referrer will choose and receive one of the following for every successful referral:
 - A free month's subscription if they are a MoneyPenny client
 - \$250 Visa e-gift card

A successful referral is considered to be once the referred person has been either a MoneyPenny Phone Answering, Live Chat or Receptionist Teams client for more than 3 months.

3. The \$250 Visa e-gift card (also known as Vanilla Gift Virtual Account) is subject to Terms & Conditions - visit [Vanilla Gift](#) for further details.
4. If the referrer selects a free month's subscription as their reward, this will be based on their individual plan, outlined as follows:

Plan	30	90	150	250+
Discount	One free month's subscription	One free month's subscription	One free month's subscription	\$250 off next invoice

If the client refers more than one person in a month, their discount will roll into subsequent months. Should they refer in their final month of service, no discount will be applied. For 30 up to 150 plan clients, if they refer in their free period we'll defer the free subscription until their next paid invoice and it will only be the subscription that is free - extras including 24/7 or out-of-hours support and additional minutes and chats will be paid for at normal rates.

5. It is only the referrer who will receive the reward, not the person who has been referred.
6. Self-referrals will not result in any reward.
7. Only new referral inquiries are accepted through the program. If the contact referred has been in touch with MoneyPenny about a product or service within the last 6 months, this will not result in a reward for the referrer.
8. There is no limit to the number of referrals a person can put forward.
9. MoneyPenny reserves the right to make changes to our referral program without notice at any point.
10. Should a referred person change plan or product during their first 3 months, MoneyPenny will honor the referrer's chosen reward.